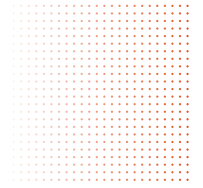


## Ubuntu Advantage Cloud Guest

### Ubuntu support in the public cloud



As Ubuntu's popularity in the public cloud continues to grow so does business demand for support and easy management. It's so easy to get started on the public cloud that many businesses are finding that they have multiple cloud instances on the go. Having an effective way to support and manage those cloud instances has become a vital part of using public cloud platforms.

Ubuntu Advantage Cloud Guest gives you support from the Ubuntu experts at Canonical, along with best-in-class Ubuntu cloud management. Cloud Guest includes:

- **Technical support** from Canonical for rapid issue resolution, as well as access to Canonical's Knowledge Base.
- **Landscape cloud management** for an easier and more automated way to manage multiple machines.
- **Legal Assurance** for your use of Ubuntu in the cloud.

### Cloud support

Businesses starting to turn to cloud platforms often seek the backing and support of technology experts to ensure their success. Ubuntu Advantage Cloud Guest gives you the assurance of being able to contact an Ubuntu cloud expert who can quickly resolve any issues you encounter in your use of Ubuntu in the cloud. They will help you maintain the same high IT service levels that your business expects from using Ubuntu on more traditional platforms.

Whether it's for installation, applications or systems administration issues, you can access support over the phone and through our online support portal. That means you can speak directly with our technical support engineers ensuring you get help from someone who has first-hand knowledge of how to resolve your problems.

All support issues are tracked through Canonical's online support portal, which allows you to see the progress of submitted cases in real time. The portal helps both you and Canonical's support engineers to view opened and closed cases in a single location – perfect for faster problem resolution.

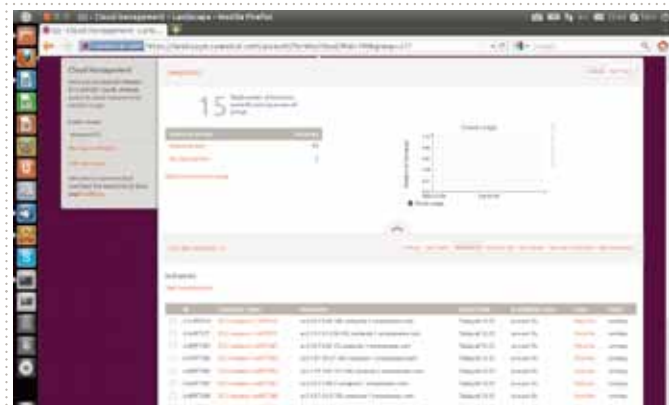
### Manage Ubuntu instances easily and securely with Landscape

Landscape allows you to quickly and safely register your use of a new cloud platform through its easy-to-use, web-based interface. And it helps you manage Ubuntu instances on any public cloud that uses Amazon EC2 APIs. Landscape enables you to control:

- **Ubuntu instances:** start, stop, manage and monitor your instances with a few simple clicks of the mouse, including reserved and spot instances.
- **Elastic IP addresses:** allocate, associate and release your elastic IP addresses.
- **Storage volumes:** create, attach and delete EBS volumes, as well as create and delete snapshots.
- **Placement groups:** create and delete placement groups for cluster instances.



Creating new instances



Overview list of Ubuntu instances

You can also handle the security of your deployment through Landscape, as it helps you to manage:

- **Security groups:** create, authorise, revoke and delete EC2 security groups.
- **Key pairs:** create, delete and import your key pairs.

The ease with which users can start new instances makes it important to be able to properly control and manage usage. With Landscape, you can manage multiple users under a single EC2 account and specify quotas for the number of instances a user can create in any given resource group. These groups can be based on different regional areas, giving you better overall control of your organisation's use of public cloud computing.

Landscape ensures you can perform all the standard systems management tasks with your Ubuntu instances as you would with your Ubuntu physical machines, including:

- **Grouping machines to match your needs:** manage multiple instances as if managing a single instance.
- **Package management:** make quick, automated package updates to maintain the highest level of security with a click of the mouse.
- **Scripting:** execute scripts remotely and schedule them during maintenance windows to more conveniently automate routine work.
- **Manage user access control:** group systems to meet your needs then assign permissions to different administrators as necessary.

Landscape has the added advantage of being able to manage not just your Ubuntu instances in the cloud, but also your own private Ubuntu cloud platform, as well as traditional Ubuntu physical and virtual platforms.

So regardless of your implementation, you will only need to use one simple tool and one interface to manage all your Ubuntu machines.

## Key service benefits

- 24x7 phone and online support.
- Customers receive support and Landscape for up to 100 instances.
- Severity Level 1 response time of one hour.

Annual base fee \$8,000 + Monthly subscription fee \$800 for access to support and Landscape.

## Useful links

Read more about using Ubuntu as a guest instance or Infrastructure as a Service platform  
[www.ubuntu.com/cloud](http://www.ubuntu.com/cloud)

Ubuntu cloud portal to access Ubuntu cloud images  
<http://cloud.ubuntu.com/ami/>

Ubuntu Advantage for cloud  
<http://www.ubuntu.com/business/services/cloud>

Landscape systems management  
<http://www.canonical.com/enterprise-services/ubuntu-advantage/landscape>

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